

FACT SHEET



Rockhampton Museum of Art Membership Frequently Asked Questions

How does my Membership Card work?

Rockhampton Museum of Art membership cards are digital! Having a digital card means it is always at your fingertips, and you are also making a positive impact on the environment! What more could you want?! Once you have signed up, you will receive an email with all the details on how to download your card. If you're old school and love a physical card, please contact our membership team and we can help you out.

Two members but only one email address? No problem!

This one is a little tricky but nothing we can't work with! For now, each member must have a unique email address to join – we're all about independence! Rest assured though, we are working on a solution to be able to bring you memberships with shared email addresses – stay tuned!

Who gets my membership benefits?

Be selfish – our benefits are all yours! Rockhampton Museum of Art membership benefits are not transferable and only available to the membership owner.

Want to change or cancel your Rockhampton Museum of Art Membership?

We know you won't want to leave us, breakups are hard! But if you do happen to want "different things", any changes to your Rockhampton Museum of Art Membership can be made by emailing us at rmoamembers@rrc.qld.gov.au or by calling 07 4936 8248.

Something we haven't covered?

If you have ANY other questions at all – please let us know! You can reach our super fun team at rmoamembers@rrc.qld.gov.au or by calling 07 4936 8248.